



County of Los Angeles  
Department of Public Social Services



Sheryl L. Spiller, Acting Director

Statistical Report  
May 2012

Bureau of Contract and Technical Services



## **County of Los Angeles**

### **Department of Public Social Services**

# **Statistical Report**

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# Statistical Report

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## All Aids Cases, Persons and Expenditures May 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
<b>Cases</b>	176,636	104,649	425	4,774	727,103	498,246	179,258	<b>1,387,354</b>
<b>Persons</b>	432,123	105,329	479	5,334	1,700,809	1,067,010	179,258	<b>2,427,712</b>
<b>Expenditures (millions)</b>	\$86.10	\$22.41	\$0.15	\$4.15		\$165.34	\$143.90	<b>\$422.05</b>
<b>Cost Per Case</b>	\$487.43	\$214.12	\$345.32	\$869.67		\$331.84	\$802.77	<b>\$304.21</b>

### Comparison with Prior Month

<b>Cases:</b>	This Month	176,636	104,649	425	4,774	727,103	498,246	179,258	<b>1,387,354</b>
	Last Month	176,621	104,037	411	4,730	724,869	495,610	178,827	<b>1,383,359</b>
	Change	0.0%	0.6%	3.4%	0.9%	0.3%	0.5%	0.2%	<b>0.3%</b>
<b>Persons:</b>	This Month	432,123	105,329	479	5,334	1,700,809	1,067,010	179,258	<b>2,427,712</b>
	Last Month	431,619	104,699	463	5,289	1,698,100	1,062,493	178,827	<b>2,423,481</b>
	Change	0.1%	0.6%	3.5%	0.9%	0.2%	0.4%	0.2%	<b>0.2%</b>
<b>Expenditures: (millions)</b>	This Month	\$86.10	\$22.41	\$0.15	\$4.15		\$165.34	\$143.90	<b>\$422.05</b>
	Last Month	\$85.81	\$21.92	\$0.14	\$4.09		\$164.22	\$146.72	<b>\$422.90</b>
	Change	0.3%	2.2%	1.3%	1.4%		0.7%	-1.9%	<b>-0.2%</b>

\* DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

\*\* These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families receive both Medi-Cal and CalFresh under separate case numbers.



## DPSS Caseload Characteristics Los Angeles County Totals May 2012

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Total Aided</b>								
Cases		176,636	104,649	425	4,774	727,103	498,246	179,258
Persons		432,123	105,329	479	5,334	1,700,809	1,067,010	179,258
<b>Age of Aided Persons</b>								
	Under 1	18,234				50,933	27,990	12
	1-2	47,527			1	100,801	80,731	91
	3-5	70,660			2	146,614	127,056	507
	6-12	122,702	1		10	285,051	232,421	3,506
	13-15	44,463			8	111,440	82,426	1,774
	16-17	29,183	2		2	75,086	53,070	1,194
	18	7,357	2,145	9	2	42,959	22,510	680
	19	3,927	3,278	13	3	38,854	16,737	727
	20	4,990	3,708	13	4	35,580	15,851	786
	21-59	82,382	90,678	412	741	559,230	371,834	43,498
	60-65	611	5,257	24	528	33,309	22,256	17,776
	Over 65	87	260	8	4,033	220,952	14,128	108,707
	<b>Total</b>	<b>432,123</b>	<b>105,329</b>	<b>479</b>	<b>5,334</b>	<b>1,700,809</b>	<b>1,067,010</b>	<b>179,258</b>
<b>Average Age of Aided Adults</b>								
	Average Age	31	39	36	71	51	37	68
<b>Gender of Aided Persons</b>								
Adult	Male	18,016	69,875	236	1,834	280,395	189,988	61,827
	Female	72,632	35,451	243	3,477	533,096	273,328	110,347
Children	Male	170,539	2		15	446,717	303,035	4,694
	Female	170,936	1		8	440,601	300,659	2,390
<b>Total</b>		<b>432,123</b>	<b>105,329</b>	<b>479</b>	<b>5,334</b>	<b>1,700,809</b>	<b>1,067,010</b>	<b>179,258</b>



## DPSS Caseload Characteristics Los Angeles County Totals May 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
<b>Citizenship Status of Aided Persons</b>							
Citizen	412,399	97,194		18	1,186,325	981,142	N/A
Legal Immigrants	19,273	8,105	470	5,303	193,165	85,167	N/A
Other	393	29	8	10	1,478	679	N/A
Undocumented Immigrants	58	1	1	3	319,841	22	N/A
<b>Total</b>	<b>432,123</b>	<b>105,329</b>	<b>479</b>	<b>5,334</b>	<b>1,700,809</b>	<b>1,067,010</b>	<b>N/A</b>
<b>Primary Language of Aided Cases</b>							
( Blank )							
Armenian	3,058	1,586	121	1,122	20,154	8,210	30,823
Cambodian	560	36		16	2,380	1,109	2,200
Chinese	401	128	31	161	23,519	3,356	14,157
English	109,194	96,809	100	326	336,955	317,621	67,515
Farsi	269	126	63	105	3,942	918	5,747
Korean	150	139	7	183	11,172	1,071	4,665
Other	353	86	27	116	4,765	988	2,877
Russian	250	95	28	176	4,334	701	7,305
Spanish	61,908	5,430	48	2,443	305,484	161,164	36,208
Tagalog	31	39		91	5,285	456	4,237
Vietnamese	462	175		35	9,113	2,652	3,524
<b>Total</b>	<b>176,636</b>	<b>104,649</b>	<b>425</b>	<b>4,774</b>	<b>727,103</b>	<b>498,246</b>	<b>179,258</b>
<b>Ethnic Origin of Aided Persons</b>							
( Blank )							
American Indian / Alaskan Native	403	486			1,407	1,684	386
Asian	11,622	2,430	70	671	145,051	43,609	34,711
Black	87,514	43,964	41	60	120,056	197,777	31,206
Hispanic	284,897	32,513	53	2,750	1,214,604	682,137	50,200
Other	13,650	8,209	17	160	66,019	40,050	
White	34,037	17,727	298	1,693	153,672	101,753	62,755
<b>Total</b>	<b>432,123</b>	<b>105,329</b>	<b>479</b>	<b>5,334</b>	<b>1,700,809</b>	<b>1,067,010</b>	<b>179,258</b>



## Cash Aid Programs Cases Aided by District May 2012

District*	CalWORKs				General Relief				Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable	Unknown		
002 Glendale	6,572	1,697	1,573	3,302	5,054	1,622	3,271	161	219	
003 Pasadena, San Fernando	2,569	188	826	1,555	8,863	3,486	4,890	487		
011 East Valley, Santa Clarita	10,284	921	4,447	4,916						
034 Lancaster Main District	11,843	1,081	2,812	7,950	6,271	3,311	2,507	453		
082 West Valley	8,539	731	3,494	4,314						
<b>Division I</b>	<b>39,807</b>	<b>4,618</b>	<b>13,152</b>	<b>22,037</b>	<b>20,188</b>	<b>8,419</b>	<b>10,668</b>	<b>1,101</b>	<b>219</b>	
012 Exposition Park	7,900	400	2,568	4,932						
038 Metro North	10,095	738	5,490	3,867					119	
060 Rancho Park	5,215	400	1,430	3,385	7,432	2,857	4,219	356		
092 Hawthorne Medi-Cal District	1			1						
010 Wilshire					5,259	1,947	3,052	260		4,774
014 Civic Center					6,427	1,477	4,794	156		
<b>Division II</b>	<b>23,211</b>	<b>1,538</b>	<b>9,488</b>	<b>12,185</b>	<b>19,118</b>	<b>6,281</b>	<b>12,065</b>	<b>772</b>	<b>119</b>	<b>4,774</b>
005 Belvedere	4,713	352	1,920	2,441	1	1				
006 Cudahy	6,184	427	2,560	3,197	1		1			
013 Metro Family	9,278	409	4,917	3,952						
015 Metro East Main Office	12,444	800	6,031	5,613	7,547	3,488	3,463	596		
017 Florence	7,932	425	3,903	3,604						
040 Norwalk	6,754	697	1,777	4,280						
070 Metro Special					13,574	5,200	7,763	611		
<b>Division III</b>	<b>47,305</b>	<b>3,110</b>	<b>21,108</b>	<b>23,087</b>	<b>21,123</b>	<b>8,689</b>	<b>11,227</b>	<b>1,207</b>		
008 Southwest Special	3	1		2	12,834	5,273	6,831	730		
026 Compton	10,168	636	3,616	5,916						
027 South Central	7,235	350	2,497	4,388	3,413	1,562	1,642	209		
031 South Family	10,523	644	3,637	6,242					13	
062 Paramount	5,129	390	1,611	3,128						
083 Southwest Family	13,264	783	3,979	8,502					17	
007 South Special					17,873	8,334	8,508	1,031		
<b>Division IV</b>	<b>46,322</b>	<b>2,804</b>	<b>15,340</b>	<b>28,178</b>	<b>34,120</b>	<b>15,169</b>	<b>16,981</b>	<b>1,970</b>	<b>30</b>	
004 El Monte	6,279	478	2,441	3,360						
020 San Gabriel Valley	4,838	542	1,844	2,452	6,621	3,148	3,004	469	57	
036 Pomona	8,874	730	2,809	5,335	3,479	1,621	1,665	193		
<b>Division V GAIN Regions</b>	<b>19,991</b>	<b>1,750</b>	<b>7,094</b>	<b>11,147</b>	<b>10,100</b>	<b>4,769</b>	<b>4,669</b>	<b>662</b>	<b>57</b>	
<b>Total</b>	<b>176,636</b>	<b>13,820</b>	<b>66,182</b>	<b>96,634</b>	<b>104,649</b>	<b>43,327</b>	<b>55,610</b>	<b>5,712</b>	<b>425</b>	<b>4,774</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.



## Supplemental Programs Cases Aided by District May 2012

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	35,302	22,189	3,951	18,238	69,336
003 Pasadena, San Fernando	11,539	18,323	1,405	16,918	41,294
011 East Valley, Santa Clarita	29,002	24,123	5,990	18,133	63,409
034 Lancaster Main District	18,801	27,157	5,536	21,621	64,072
082 West Valley	67,717	23,782	5,030	18,752	100,038
090 Northridge Regional Medi-Cal District	4,078	1		1	4,079
<b>Division I</b>	<b>166,439</b>	<b>115,575</b>	<b>21,912</b>	<b>93,663</b>	<b>342,228</b>
010 Wilshire	22,650	16,996	17	16,979	49,679
012 Exposition Park	1,535	8,579	3,919	4,660	18,014
014 Civic Center	12,270	7,397		7,397	26,094
016 Medi Cal Outreach	6,425				6,425
038 Metro North	11,022	12,731	6,047	6,684	33,967
060 Rancho Park	19,848	21,199	2,915	18,284	53,694
080 Medi-Cal Long Term District	40,996	1		1	40,997
089 Medi-Cal Mail-In Application Center	1,166				1,166
092 Hawthorne Medi-Cal District	67,966	1		1	67,968
<b>Division II</b>	<b>183,878</b>	<b>66,904</b>	<b>12,898</b>	<b>54,006</b>	<b>298,004</b>
005 Belvedere	39,381	19,881	2,524	17,357	63,976
006 Cudahy	16,316	12,989	3,429	9,560	35,490
013 Metro Family	20,578	12,454	4,434	8,020	42,310
015 Metro East Main Office	6,760	23,730	6,601	17,129	50,481
017 Florence	13,393	13,337	3,994	9,343	34,662
040 Norwalk	24,222	13,814	3,599	10,215	44,790
070 Metro Special	28,222	33,960	7	33,953	75,756
<b>Division III</b>	<b>148,872</b>	<b>130,165</b>	<b>24,588</b>	<b>105,577</b>	<b>347,465</b>
007 South Special		21,283		21,283	39,156
008 Southwest Special	36,223	29,245	9	29,236	78,305
026 Compton	25,109	18,343	5,192	13,151	53,620
027 South Central	7,968	15,252	3,295	11,957	33,868
031 South Family	21,573	20,162	5,420	14,742	52,271
062 Paramount	14,699	10,007	2,589	7,418	29,835
083 Southwest Family	3,264	14,082	6,836	7,246	30,627
<b>Division IV</b>	<b>108,836</b>	<b>128,374</b>	<b>23,341</b>	<b>105,033</b>	<b>317,682</b>
004 El Monte	46,068	15,113	3,382	11,731	67,460
020 San Gabriel Valley	25,396	20,246	2,574	17,672	57,158
036 Pomona	31,894	21,868	4,927	16,941	66,115
<b>Division V GAIN Regions</b>	<b>103,358</b>	<b>57,227</b>	<b>10,883</b>	<b>46,344</b>	<b>190,733</b>
<b>Eligibility Systems Division</b>	<b>718</b>				<b>718</b>
<b>DPSS Total****</b>	<b>712,101</b>	<b>498,245</b>	<b>93,622</b>	<b>404,623</b>	<b>1,676,088</b>
<b>Department of Health Services</b>	<b>882</b>	<b>1</b>		<b>1</b>	<b>883</b>
<b>Department of Children and Family Services</b>	<b>14,120</b>				<b>14,120</b>
<b>Grand Total****</b>	<b>727,103</b>	<b>498,246</b>	<b>93,622</b>	<b>404,624</b>	<b>1,691,091</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## Cash Aid Programs Persons Aided by District May 2012

District*	CalWORKs							General Relief				Refugee	CAPI
	Total	Two Parent**		Zero Parent***		All Other****							
		Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	17,045	2,759	2,970	21	2,936	2,737	5,622	5,209	1,670	3,376	163	262	
003 Pasadena, San Fernando	6,059	275	399	4	1,588	1,115	2,678	8,945	3,526	4,929	490		
011 East Valley, Santa Clarita	25,490	1,487	1,881	69	9,115	3,761	9,177						
034 Lancaster Main District	31,459	1,642	2,521	55	5,669	5,712	15,860	6,317	3,336	2,526	455		
082 West Valley	20,849	1,179	1,448	64	7,046	3,429	7,683						
Division I	100,902	7,342	9,219	213	26,354	16,754	41,020	20,471	8,532	10,831	1,108	262	
012 Exposition Park	18,530	558	878	40	4,965	3,196	8,893						
038 Metro North	22,657	1,139	1,388	73	10,603	2,929	6,525					122	
060 Rancho Park	11,639	624	756	15	2,564	2,303	5,377	7,456	2,870	4,230	356		
092 Hawthorne Medi-Cal District	3					1	2						
010 Wilshire								5,312	1,967	3,085	260		5,334
014 Civic Center								6,436	1,480	4,800	156		
Division II	52,829	2,321	3,022	128	18,132	8,429	20,797	19,204	6,317	12,115	772	122	5,334
005 Belvedere	11,647	532	750	27	3,966	1,753	4,619	1	1				
006 Cudahy	15,268	652	944	22	5,177	2,298	6,175	1		1			
013 Metro Family	22,013	641	814	29	10,409	2,773	7,347						
015 Metro East Main Office	30,405	1,179	1,745	57	12,710	3,962	10,752	7,597	3,510	3,486	601		
017 Florence	19,838	659	968	35	8,439	2,322	7,415						
040 Norwalk	17,137	1,114	1,474	19	3,546	3,100	7,884						
070 Metro Special								13,620	5,218	7,789	613		
Division III	116,308	4,777	6,695	189	44,247	16,208	44,192	21,219	8,729	11,276	1,214		
008 Southwest Special	10	2	3			2	3	12,881	5,294	6,856	731		
026 Compton	25,247	952	1,404	61	7,650	4,115	11,065						
027 South Central	18,020	520	814	34	5,432	2,681	8,539	3,427	1,570	1,648	209		
031 South Family	25,356	983	1,367	36	7,490	4,372	11,108					14	
062 Paramount	12,539	602	872	19	3,216	2,136	5,694						
083 Southwest Family	31,096	1,151	1,663	49	7,860	5,700	14,673					18	
007 South Special								17,961	8,374	8,551	1,036		
Division IV	112,268	4,210	6,123	199	31,648	19,006	51,082	34,269	15,238	17,055	1,976	32	
004 El Monte	15,612	723	1,028	23	4,977	2,513	6,348						
020 San Gabriel Valley	11,914	776	1,145	22	3,757	1,802	4,412	6,666	3,161	3,034	471	63	
036 Pomona	22,290	1,093	1,653	21	5,578	3,899	10,046	3,500	1,629	1,677	194		
Division V GAIN Regions	49,816	2,592	3,826	66	14,312	8,214	20,806	10,166	4,790	4,711	665	63	
Total	432,123	21,242	28,885	795	134,693	68,611	177,897	105,329	43,606	55,988	5,735	479	5,334

\* Numbers for Main Districts include both Main and Branch offices.

\*\* This category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.

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## Supplemental Programs Persons Aided by District May 2012

District*	Medical Assistance Only**	CalFresh			Total All Aids Cash and Supplemental (Duplicated)***
		Total	PACF	NACF	
002 Glendale	70,987	46,507	10,318	36,189	140,010
003 Pasadena, San Fernando	24,786	26,875	3,168	23,707	66,665
011 East Valley, Santa Clarita	75,954	58,924	14,137	44,787	160,368
034 Lancaster Main District	57,327	65,061	13,710	51,351	160,164
082 West Valley	155,849	56,288	11,832	44,456	232,986
090 Northridge Regional Medi-Cal District	6,762	3		3	6,765
<b>Division I</b>	<b>391,665</b>	<b>253,658</b>	<b>53,165</b>	<b>200,493</b>	<b>766,958</b>
010 Wilshire	41,384	26,216	40	26,176	78,246
012 Exposition Park	11,574	22,739	8,480	14,259	52,843
014 Civic Center	12,643	7,428		7,428	26,507
016 Medi Cal Outreach	8,420				8,420
038 Metro North	36,020	31,408	12,579	18,829	90,207
060 Rancho Park	36,708	34,361	6,461	27,900	90,164
080 Medi-Cal Long Term District	42,710	1		1	42,711
089 Medi-Cal Mail-In Application Center	1,978				1,978
092 Hawthorne Medi-Cal District	141,920	1		1	141,924
<b>Division II</b>	<b>333,357</b>	<b>122,154</b>	<b>27,560</b>	<b>94,594</b>	<b>533,000</b>
005 Belvedere	100,543	50,388	6,027	44,361	162,579
006 Cudahy	46,595	34,957	8,018	26,939	96,821
013 Metro Family	65,432	32,274	9,493	22,781	119,719
015 Metro East Main Office	33,283	49,510	14,812	34,698	120,795
017 Florence	46,813	35,922	8,898	27,024	102,573
040 Norwalk	57,604	37,297	9,043	28,254	112,038
070 Metro Special	62,114	55,037	16	55,021	130,771
<b>Division III</b>	<b>412,384</b>	<b>295,385</b>	<b>56,307</b>	<b>239,078</b>	<b>845,296</b>
007 South Special		21,524		21,524	39,485
008 Southwest Special	78,996	45,991	19	45,972	137,878
026 Compton	69,470	49,596	12,217	37,379	144,313
027 South Central	28,456	34,514	7,417	27,097	84,417
031 South Family	59,383	49,224	12,150	37,074	133,977
062 Paramount	39,166	26,940	6,170	20,770	78,645
083 Southwest Family	20,220	37,387	15,371	22,016	88,721
<b>Division IV</b>	<b>295,691</b>	<b>265,176</b>	<b>53,344</b>	<b>211,832</b>	<b>707,436</b>
004 El Monte	111,473	39,919	8,107	31,812	167,004
020 San Gabriel Valley	56,096	39,496	6,109	33,387	114,235
036 Pomona	76,609	51,221	11,909	39,312	153,620
<b>Division V GAIN Regions</b>	<b>244,178</b>	<b>130,636</b>	<b>26,125</b>	<b>104,511</b>	<b>434,859</b>
<b>Eligibility Systems Division</b>	<b>971</b>				<b>971</b>
<b>DPSS Total****</b>	<b>1,678,246</b>	<b>1,067,009</b>	<b>216,501</b>	<b>850,508</b>	<b>3,467,778</b>
<b>Department of Health Services</b>	<b>1,142</b>	<b>1</b>		<b>1</b>	<b>1,143</b>
<b>Department of Children and Family Services</b>	<b>21,421</b>				<b>21,421</b>
<b>Grand Total****</b>	<b>1,700,809</b>	<b>1,067,010</b>	<b>216,501</b>	<b>850,509</b>	<b>3,490,342</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

\*\*\* This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

\*\*\*\* DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.

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## In-Home Supportive Services Caseload by Office May 2012

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	11,937	272
074 IHSS Ops II El Monte	31,025	564
<b>East Region Total</b>	<b>42,962</b>	<b>836</b>
047 IHSS Ops III Metro IHSS	22,367	386
075 IHSS Ops III - Rancho Park	13,848	215
<b>Metro West Region Total</b>	<b>36,215</b>	<b>601</b>
001 IHSS Ops I Chatsworth	30,040	506
035 IHSS Ops I - Lancaster	6,619	299
073 IHSS Ops I - Burbank	24,062	253
<b>North Region Total</b>	<b>60,721</b>	<b>1,058</b>
077 IHSS Ops IV Hawthorne	39,360	951
<b>South Region Total</b>	<b>39,360</b>	<b>951</b>
<b>Total</b>	<b>179,258</b>	<b>3,446</b>

\* Each IHSS consumer represents a separate case or Assistance Unit.



## Application Processing Summary May 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
<b>Received*</b>	14,230	24,070	113	387	32,638	59,600	4,806	<b>135,844</b>
<b>Processed:</b>								
Approvals	7,358	11,960	91	139	19,690	33,712	2,331	<b>75,281</b>
Non-Approvals	6,425	11,764	22	264	13,975	23,270	3,277	<b>58,997</b>
<b>Total Processed</b> (from current and prior months)	<b>13,783</b>	<b>23,724</b>	<b>113</b>	<b>403</b>	<b>33,665</b>	<b>56,982</b>	<b>5,608</b>	<b>134,278</b>
<b>Approval Rate**</b> (Approvals / Total Processed)	53.4%	50.4%	80.5%	34.5%	58.5%	59.2%	41.6%	<b>56.1%</b>

### Comparison with Prior Month

<b>Application Received</b>								
This Month	14,230	24,070	113	387	32,638	59,600	4,806	<b>135,844</b>
Last Month	12,701	21,932	106	354	30,585	52,209	5,011	<b>122,898</b>
Percent Change	12.0%	9.7%	6.6%	9.3%	6.7%	14.2%	-4.1%	<b>10.5%</b>
<b>Total Processed</b>								
This Month	13,783	23,724	113	403	33,665	56,982	5,608	<b>134,278</b>
Last Month	11,589	21,414	106	402	30,335	50,269	5,087	<b>119,202</b>
Percent Change	18.9%	10.8%	6.6%	0.2%	11.0%	13.4%	10.2%	<b>12.6%</b>
<b>Approval Rate</b>								
This Month	53.4%	50.4%	80.5%	34.5%	58.5%	59.2%	41.6%	<b>56.1%</b>
Last Month	53.0%	50.4%	71.7%	39.6%	57.3%	58.4%	40.8%	<b>55.3%</b>
Percent Change	0.7%	0.0%	12.3%	-12.8%	2.1%	1.4%	1.8%	<b>1.3%</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

\*\* Total approvals are divided by total disposed.



## CalWORKs Application Processing by District May 2012

Districts*	Applications Received in Month**	Processed During Month						Processing Time	
		Approvals			Total Approvals	Non-Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
		Two Parent	Zero Parent	All Other					
002 Glendale	529	54	27	158	239	261	500	99.60	0.40
003 Pasadena	268	9	16	88	113	163	276	96.74	3.26
011 East Valley Main District	1,031	52	97	238	387	524	911	99.67	0.33
034 Lancaster Main District	1,010	72	103	423	598	422	1,020	97.45	2.55
082 West Valley District	818	36	73	215	324	508	832	99.04	0.96
<b>Division I</b>	<b>3,656</b>	<b>223</b>	<b>316</b>	<b>1,122</b>	<b>1,661</b>	<b>1,878</b>	<b>3,539</b>	<b>98.64</b>	<b>1.36</b>
012 Exposition Park	537	5	44	210	259	214	473	99.15	0.85
038 Metro North	636	30	120	220	370	264	634	99.68	0.32
060 Rancho Park	435	21	23	161	205	258	463	96.98	3.02
089 Medi-Cal Mail-In Application Center	3					1	1	100.00	0.00
<b>Division II</b>	<b>1,611</b>	<b>56</b>	<b>187</b>	<b>591</b>	<b>834</b>	<b>737</b>	<b>1,571</b>	<b>98.73</b>	<b>1.27</b>
005 Belvedere	626	31	75	160	266	318	584	98.63	1.37
006 Cudahy	432	26	68	201	295	133	428	99.30	0.70
013 Metro Family	698	29	118	231	378	283	661	98.79	1.21
015 Metro East	707	35	92	269	396	282	678	98.08	1.92
017 Florence	421	17	82	139	238	200	438	97.03	2.97
040 Norwalk	525	43	38	203	284	192	476	94.12	5.88
070 Metro Special	1					6	6	100.00	0.00
<b>Division III</b>	<b>3,410</b>	<b>181</b>	<b>473</b>	<b>1,203</b>	<b>1,857</b>	<b>1,414</b>	<b>3,271</b>	<b>97.77</b>	<b>2.23</b>
026 Compton	797	31	106	310	447	374	821	96.83	3.17
027 South Central	424	23	66	191	280	167	447	97.76	2.24
031 South Family	1,003	28	88	344	460	376	836	95.10	4.90
062 Paramount	440	32	53	178	263	212	475	98.74	1.26
083 Southwest Family	998	44	71	423	538	381	919	97.28	2.72
<b>Division IV</b>	<b>3,662</b>	<b>158</b>	<b>384</b>	<b>1,446</b>	<b>1,988</b>	<b>1,510</b>	<b>3,498</b>	<b>96.91</b>	<b>3.09</b>
004 El Monte	614	40	79	188	307	316	623	95.67	4.33
020 San Gabriel Valley	382	37	47	164	248	164	412	97.09	2.91
036 Pomona	893	48	81	334	463	406	869	98.27	1.73
<b>Medi-Cal Operations Division</b>	<b>1,889</b>	<b>125</b>	<b>207</b>	<b>686</b>	<b>1,018</b>	<b>886</b>	<b>1,904</b>	<b>97.16</b>	<b>2.84</b>
UNKNOWN UNKNOWN	2								
<b>UNKNOWN</b>	<b>2</b>								
<b>Total</b>	<b>14,230</b>	<b>743</b>	<b>1,567</b>	<b>5,048</b>	<b>7,358</b>	<b>6,425</b>	<b>13,783</b>	<b>97.80</b>	<b>2.20</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

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## General Relief Application Processing by District May 2012

District	Applications Received in Month*	Processed During Month*			Processing Time			
		Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)
002 Glendale	981	487	474	961	96.46	3.02	0.31	0.21
003 Pasadena	2,256	1,022	1,258	2,280	96.05	3.16	0.48	0.31
011 East Valley Main District			1	1	100.00	0.00	0.00	0.00
034 Lancaster Main District	1,497	747	772	1,519	97.96	1.45	0.46	0.13
<b>Division I</b>	<b>4,734</b>	<b>2,256</b>	<b>2,505</b>	<b>4,761</b>	<b>96.74</b>	<b>2.58</b>	<b>0.44</b>	<b>0.23</b>
010 Wilshire	1,240	524	615	1,139	85.43	11.68	1.05	1.84
014 Civic Center	996	475	404	879	93.29	4.66	0.80	1.25
038 Metro North	1		1	1	100.00	0.00	0.00	0.00
060 Rancho Park	1,641	826	834	1,660	91.87	6.81	1.02	0.30
<b>Division II</b>	<b>3,878</b>	<b>1,825</b>	<b>1,854</b>	<b>3,679</b>	<b>90.21</b>	<b>7.80</b>	<b>0.98</b>	<b>1.01</b>
013 Metro Family			1	1	100.00	0.00	0.00	0.00
015 Metro East	1,967	909	939	1,848	97.46	2.11	0.38	0.05
070 Metro Special	2,575	1,522	1,201	2,723	87.29	10.36	1.03	1.32
<b>Division III</b>	<b>4,542</b>	<b>2,431</b>	<b>2,141</b>	<b>4,572</b>	<b>91.40</b>	<b>7.02</b>	<b>0.77</b>	<b>0.81</b>
007 South Special	4,274	2,380	1,907	4,287	95.03	3.57	0.91	0.49
008 Southwest Special	2,503	1,328	1,070	2,398	89.12	8.55	1.25	1.08
027 South Central	1,061	451	448	899	95.66	3.00	0.44	0.89
031 South Family			3	3	100.00	0.00	0.00	0.00
062 Paramount			1	1	100.00	0.00	0.00	0.00
<b>Division IV</b>	<b>7,838</b>	<b>4,159</b>	<b>3,429</b>	<b>7,588</b>	<b>93.24</b>	<b>5.07</b>	<b>0.96</b>	<b>0.72</b>
020 San Gabriel Valley	1,898	805	1,041	1,846	96.53	2.11	0.49	0.87
036 Pomona	1,177	484	794	1,278	94.21	4.85	0.31	0.63
<b>Medi-Cal Operations Division</b>	<b>3,075</b>	<b>1,289</b>	<b>1,835</b>	<b>3,124</b>	<b>95.58</b>	<b>3.23</b>	<b>0.42</b>	<b>0.77</b>
099 LEADER Application Development	3							
<b>Eligibility Systems Division</b>	<b>3</b>							
<b>Total</b>	<b>24,070</b>	<b>11,960</b>	<b>11,764</b>	<b>23,724</b>	<b>93.43</b>	<b>5.13</b>	<b>0.75</b>	<b>0.69</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District May 2012

District	Applications Received in Month*	Processed During Month*			Processing Time	
		Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)
002 Glendale	62	50	6	56	100.00	0.00
<b>Division I</b>	<b>62</b>	<b>50</b>	<b>6</b>	<b>56</b>	<b>100.00</b>	<b>0.00</b>
038 Metro North	22	21	4	25	96.00	4.00
<b>Division II</b>	<b>22</b>	<b>21</b>	<b>4</b>	<b>25</b>	<b>96.00</b>	<b>4.00</b>
070 Metro Special	1		1	1	100.00	0.00
<b>Division III</b>	<b>1</b>		<b>1</b>	<b>1</b>	<b>100.00</b>	<b>0.00</b>
031 South Family	5	3	1	4	100.00	0.00
083 Southwest Family	6	9	1	10	100.00	0.00
<b>Division IV</b>	<b>11</b>	<b>12</b>	<b>2</b>	<b>14</b>	<b>100.00</b>	<b>0.00</b>
020 San Gabriel Valley	17	8	9	17	100.00	0.00
<b>Medi-Cal Operations Division</b>	<b>17</b>	<b>8</b>	<b>9</b>	<b>17</b>	<b>100.00</b>	<b>0.00</b>
<b>Total</b>	<b>113</b>	<b>91</b>	<b>22</b>	<b>113</b>	<b>99.12</b>	<b>0.88</b>

\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Medical Assistance Only Application Processing May 2012

Processing Time \*\*\*\*

Districts*	Applications Received in Month**	Processed During Month**			Regular		DAPD	
		Approvals	Non Approvals	Total Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	751	460	326	786	86.73	13.27	65.31	34.69
003 Pasadena	415	177	237	414	91.27	8.73	75.00	25.00
011 East Valley Main District	1,059	673	461	1,134	92.66	7.34	64.29	35.71
034 Lancaster Main District	571	309	263	572	92.16	7.84	66.67	33.33
082 West Valley District	1,074	588	528	1,116	93.38	6.62	71.43	28.57
090 Northridge Regional Medi-Cal District	3,403	2,051	1,653	3,704	88.27	11.73	34.26	65.74
<b>Division I</b>	<b>7,273</b>	<b>4,258</b>	<b>3,468</b>	<b>7,726</b>	<b>90.08</b>	<b>9.92</b>	<b>40.91</b>	<b>59.09</b>
010 Wilshire	889	514	387	901	93.97	6.03	76.32	23.68
012 Exposition Park	15	33	2	35	97.14	2.86	0	0
014 Civic Center	100	37	68	105	97.85	2.15	80.00	20.00
016 Medi-Cal Outreach	7,529	5,879	1,646	7,525	93.02	6.98	54.66	45.34
038 Metro North	117	56	111	167	44.79	55.21	33.33	66.67
060 Rancho Park	606	308	337	645	97.87	2.13	30.56	69.44
080 Medi-Cal Long Term District	671	389	252	641	55.95	44.05	62.11	37.89
089 Medi-Cal Mail-In Application Center	5,484	1,763	3,203	4,966	98.56	1.44	100.00	0.00
092 Hawthorne Medi-Cal District	158	112	115	227	22.49	77.51	31.25	68.75
<b>Division II</b>	<b>15,569</b>	<b>9,091</b>	<b>6,121</b>	<b>15,212</b>	<b>92.28</b>	<b>7.72</b>	<b>57.84</b>	<b>42.16</b>
005 Belvedere	1,005	570	434	1,004	91.37	8.63	77.97	22.03
006 Cudahy	649	326	344	670	81.85	18.15	32.26	67.74
013 Metro Family	31	40	15	55	81.13	18.87	100.00	0.00
015 Metro East	316	213	142	355	90.17	9.83	75.00	25.00
017 Florence	292	189	127	316	94.43	5.57	44.44	55.56
040 Norwalk	862	741	395	1,136	85.03	14.97	43.48	56.52
070 Metro Special	1,001	540	503	1,043	94.62	5.38	50.00	50.00
<b>Division III</b>	<b>4,156</b>	<b>2,619</b>	<b>1,960</b>	<b>4,579</b>	<b>89.07</b>	<b>10.93</b>	<b>52.98</b>	<b>47.02</b>
008 Southwest Special	843	541	328	869	83.54	16.46	56.52	43.48
026 Compton	501	340	299	639	90.02	9.98	55.56	44.44
027 South Central	225	138	109	247	94.21	5.79	100.00	0.00
031 South Family	672	397	315	712	90.06	9.94	64.86	35.14
062 Paramount	383	273	170	443	94.54	5.46	66.67	33.33
083 Southwest Family	33	40	12	52	96.15	3.85	0	0
<b>Division IV</b>	<b>2,657</b>	<b>1,729</b>	<b>1,233</b>	<b>2,962</b>	<b>89.29</b>	<b>10.71</b>	<b>62.20</b>	<b>37.80</b>
004 El Monte	698	446	310	756	82.80	17.20	68.57	31.43
020 San Gabriel Valley	540	361	188	549	94.06	5.94	54.55	45.45
036 Pomona	811	411	334	745	76.57	23.43	87.50	12.50
<b>Medi-Cal Operations Division</b>	<b>2,049</b>	<b>1,218</b>	<b>832</b>	<b>2,050</b>	<b>83.43</b>	<b>16.57</b>	<b>66.99</b>	<b>33.01</b>
<b>DPSS Total</b>	<b>31,704</b>	<b>18,915</b>	<b>13,614</b>	<b>32,529</b>	<b>90.50</b>	<b>9.50</b>	<b>50.54</b>	<b>49.46</b>
<b>Department of Health Services</b>	747	607	357	964	40.04	59.96	29.49	70.51
<b>Department of Children and Family Services</b>	186	168	4	172	90.12	9.88	0	0
<b>Unknown</b>	1	0	0	0	0	0	0	0
<b>Grand Total</b>	<b>32,638</b>	<b>19,690</b>	<b>13,975</b>	<b>33,665</b>	<b>89.75</b>	<b>10.25</b>	<b>46.11</b>	<b>53.89</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* Of the 33,665 applications processed during the month, 31,263 were regular and 2,402 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

\*\*\*\* Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns





## CalFresh Application Processing by District

### May 2012

Districts*	Applications Received in Month**	Approvals			Non Approvals			Total Processed	Percent Processed in 30 Days		
		Public Assistance***	Non-Public Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total
002 Glendale	2,540	244	1,242	<b>1,486</b>	133	883	<b>1,016</b>	<b>2,502</b>	99.20	96.05	<b>96.52</b>
003 Pasadena	3,201	61	1,662	<b>1,723</b>	88	1,303	<b>1,391</b>	<b>3,114</b>	93.96	97.20	<b>97.05</b>
011 East Valley Main District	2,642	371	1,192	<b>1,563</b>	254	636	<b>890</b>	<b>2,453</b>	98.56	96.88	<b>97.31</b>
034 Lancaster Main District	3,328	385	1,343	<b>1,728</b>	206	1,226	<b>1,432</b>	<b>3,160</b>	99.15	98.37	<b>98.51</b>
082 West Valley District	2,326	235	939	<b>1,174</b>	269	616	<b>885</b>	<b>2,059</b>	96.02	94.86	<b>95.14</b>
090 Northridge Regional Medi-Cal District						1	<b>1</b>	<b>1</b>		100.00	<b>100.00</b>
<b>Division I</b>	<b>14,037</b>	<b>1,296</b>	<b>6,378</b>	<b>7,674</b>	<b>950</b>	<b>4,665</b>	<b>5,615</b>	<b>13,289</b>	<b>97.95</b>	<b>96.87</b>	<b>97.05</b>
010 Wilshire	2,777		1,467	<b>1,467</b>		1,096	<b>1,096</b>	<b>2,563</b>		96.37	<b>96.37</b>
012 Exposition Park	530	252	101	<b>353</b>	119	25	<b>144</b>	<b>497</b>	98.65	90.48	<b>96.58</b>
014 Civic Center	1,093		538	<b>538</b>		530	<b>530</b>	<b>1,068</b>		96.91	<b>96.91</b>
038 Metro North	546	241	144	<b>385</b>	150	33	<b>183</b>	<b>568</b>	99.74	97.74	<b>99.12</b>
060 Rancho Park	3,193	188	1,536	<b>1,724</b>	125	1,332	<b>1,457</b>	<b>3,181</b>	97.44	96.48	<b>96.57</b>
089 Medi-Cal Mail-In Application Center	3				1		<b>1</b>	<b>1</b>	100.00		<b>100.00</b>
<b>Division II</b>	<b>8,142</b>	<b>681</b>	<b>3,786</b>	<b>4,467</b>	<b>395</b>	<b>3,016</b>	<b>3,411</b>	<b>7,878</b>	<b>98.70</b>	<b>96.43</b>	<b>96.74</b>
005 Belvedere	2,004	200	881	<b>1,081</b>	153	538	<b>691</b>	<b>1,772</b>	91.78	95.49	<b>94.75</b>
006 Cudahy	1,363	221	551	<b>772</b>	58	364	<b>422</b>	<b>1,194</b>	98.21	93.88	<b>94.89</b>
013 Metro Family	539	237	175	<b>412</b>	98	28	<b>126</b>	<b>538</b>	93.73	84.24	<b>90.15</b>
015 Metro East	3,175	263	1,648	<b>1,911</b>	166	960	<b>1,126</b>	<b>3,037</b>	95.80	97.20	<b>97.00</b>
017 Florence	894	197	372	<b>569</b>	105	215	<b>320</b>	<b>889</b>	97.68	95.57	<b>96.29</b>
040 Norwalk	1,277	187	600	<b>787</b>	96	381	<b>477</b>	<b>1,264</b>	82.33	85.83	<b>85.05</b>
070 Metro Special	4,304		2,506	<b>2,506</b>	1	1,725	<b>1,726</b>	<b>4,232</b>	100.00	95.27	<b>95.27</b>
<b>Division III</b>	<b>13,556</b>	<b>1,305</b>	<b>6,733</b>	<b>8,038</b>	<b>677</b>	<b>4,211</b>	<b>4,888</b>	<b>12,926</b>	<b>93.44</b>	<b>94.61</b>	<b>94.43</b>
007 South Special	4,332		2,679	<b>2,679</b>		1,672	<b>1,672</b>	<b>4,351</b>		97.04	<b>97.04</b>
008 Southwest Special	4,274		2,394	<b>2,394</b>		1,695	<b>1,695</b>	<b>4,089</b>		87.85	<b>87.85</b>
026 Compton	1,645	353	571	<b>924</b>	189	495	<b>684</b>	<b>1,608</b>	94.46	91.65	<b>92.60</b>
027 South Central	1,879	146	953	<b>1,099</b>	73	633	<b>706</b>	<b>1,805</b>	90.41	97.23	<b>96.40</b>
031 South Family	2,207	363	795	<b>1,158</b>	214	512	<b>726</b>	<b>1,884</b>	93.59	92.42	<b>92.78</b>
062 Paramount	864	172	415	<b>587</b>	88	224	<b>312</b>	<b>899</b>	99.62	95.62	<b>96.77</b>
083 Southwest Family	1,034	415	205	<b>620</b>	289	97	<b>386</b>	<b>1,006</b>	96.16	82.45	<b>92.05</b>
<b>Division IV</b>	<b>16,235</b>	<b>1,449</b>	<b>8,012</b>	<b>9,461</b>	<b>853</b>	<b>5,328</b>	<b>6,181</b>	<b>15,642</b>	<b>94.96</b>	<b>92.96</b>	<b>93.25</b>
004 El Monte	1,665	202	703	<b>905</b>	121	520	<b>641</b>	<b>1,546</b>	77.71	95.58	<b>91.85</b>
020 San Gabriel Valley	2,827	141	1,462	<b>1,603</b>	65	1,125	<b>1,190</b>	<b>2,793</b>	95.63	96.44	<b>96.38</b>
036 Pomona	3,132	344	1,220	<b>1,564</b>	263	1,081	<b>1,344</b>	<b>2,908</b>	95.55	84.49	<b>86.80</b>
<b>Medi-Cal Operations Division</b>	<b>7,624</b>	<b>687</b>	<b>3,385</b>	<b>4,072</b>	<b>449</b>	<b>2,726</b>	<b>3,175</b>	<b>7,247</b>	<b>90.49</b>	<b>91.77</b>	<b>91.57</b>
099 LEADER Application Development	4										
<b>Eligibility Systems Division</b>	<b>4</b>										
UNKNOWN UNKNOWN	2										
<b>UNKNOWN</b>	<b>2</b>										
<b>Total</b>	<b>59,600</b>	<b>5,418</b>	<b>28,294</b>	<b>33,712</b>	<b>3,324</b>	<b>19,946</b>	<b>23,270</b>	<b>56,982</b>	<b>95.26</b>	<b>94.57</b>	<b>94.67</b>

\* Numbers for Main Districts include both Main and Branch offices.

\*\* Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

\*\*\* All members of the CalFresh household received CalWORKs assistance during the month.

\*\*\*\* None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.

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## In-Home Supportive Services Application Processing by Office May 2012

Office	Applications Received in Month*	Processed During month*		
		Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	395	225	292	<b>517</b>
074 IHSS Ops II El Monte	797	295	327	<b>622</b>
<b>East Region</b>	<b>1,192</b>	<b>520</b>	<b>619</b>	<b>1,139</b>
047 IHSS Ops III Metro IHSS	675	308	341	<b>649</b>
075 La Cienega IHSS	341	182	494	<b>676</b>
<b>Metro West Region</b>	<b>1,016</b>	<b>490</b>	<b>835</b>	<b>1,325</b>
001 IHSS Ops I Chatsworth	861	302	332	<b>634</b>
035 IHSS Ops I - Lancaster	347	131	322	<b>453</b>
073 IHSS Ops I - Burbank	296	196	298	<b>494</b>
<b>North Region</b>	<b>1,504</b>	<b>629</b>	<b>952</b>	<b>1,581</b>
077 IHSS Ops IV Hawthorne	1,094	692	871	<b>1,563</b>
<b>South Region</b>	<b>1,094</b>	<b>692</b>	<b>871</b>	<b>1,563</b>
<b>Total</b>	<b>4,806</b>	<b>2,331</b>	<b>3,277</b>	<b>5,608</b>

\* Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



## Cash Aid Programs Terminations by District May 2012

District*	CalWORKs				General Relief			Refugee	CAPI
	Total	Two Parent**	Zero Parent***	All Other****	Total	Employable	Unemployable		
002 Glendale	422	89	77	256	668	345	323	35	
003 Pasadena, San Fernando	184	21	42	121	1,267	742	525		
011 East Valley, Santa Clarita	743	87	236	420					
034 Lancaster Main District	1,003	149	154	700	1,006	687	319		
082 West Valley	679	95	166	418					
090 Northridge Regional Medi-Cal District	1		1						
<b>Division I</b>	<b>3,032</b>	<b>441</b>	<b>676</b>	<b>1,915</b>	<b>2,941</b>	<b>1,774</b>	<b>1,167</b>	<b>35</b>	
010 Wilshire					733	439	294		120
012 Exposition Park	642	46	137	459					
014 Civic Center					774	331	443		
038 Metro North	545	64	184	297				13	
060 Rancho Park	497	40	83	374	1,063	610	453		
<b>Division II</b>	<b>1,684</b>	<b>150</b>	<b>404</b>	<b>1,130</b>	<b>2,570</b>	<b>1,380</b>	<b>1,190</b>	<b>13</b>	<b>120</b>
005 Belvedere	331	61	65	205					
006 Cudahy	455	57	131	267					
013 Metro Family	660	38	230	392					
015 Metro East Main Office	814	105	255	454	1,211	792	419		
017 Florence	554	64	206	284					
040 Norwalk	521	74	81	366					
070 Metro Special					2,036	1,153	883		
<b>Division III</b>	<b>3,335</b>	<b>399</b>	<b>968</b>	<b>1,968</b>	<b>3,247</b>	<b>1,945</b>	<b>1,302</b>		
007 South Special					2,553	1,598	955		
008 Southwest Special					1,952	1,192	760		
026 Compton	860	90	209	561					
027 South Central	641	40	168	433	526	313	213		
031 South Family	753	77	152	524				2	
062 Paramount	425	57	79	289					
083 Southwest Family	1,105	90	192	823				1	
<b>Division IV</b>	<b>3,784</b>	<b>354</b>	<b>800</b>	<b>2,630</b>	<b>5,031</b>	<b>3,103</b>	<b>1,928</b>	<b>3</b>	
004 El Monte	455	65	133	257	1	1			
020 San Gabriel Valley	347	49	68	230	1,021	711	310	9	
036 Pomona	641	86	123	432	598	384	214		
<b>Division V GAIN Regions</b>	<b>1,443</b>	<b>200</b>	<b>324</b>	<b>919</b>	<b>1,620</b>	<b>1,096</b>	<b>524</b>	<b>9</b>	
<b>Total</b>	<b>13,278</b>	<b>1,544</b>	<b>3,172</b>	<b>8,562</b>	<b>15,409</b>	<b>9,298</b>	<b>6,111</b>	<b>60</b>	<b>120</b>

\* Numbers for these offices include both the Main and Branch offices.

\*\* This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

\*\*\* All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

\*\*\*\* This category includes all other families not included in the first two.

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## Supplemental Programs Terminations by District May 2012

District*	Medical Assistance Only	CalFresh			Total All Aids** Cash Aid and Supplemental Programs
		Total	PACF	NACF	
002 Glendale	623	1,587	157	1,430	3,335
003 Pasadena, San Fernando	253	1,687	72	1,615	3,391
011 East Valley, Santa Clarita	833	1,855	332	1,523	3,431
034 Lancaster Main District	539	2,300	321	1,979	4,848
082 West Valley	1,516	2,065	263	1,802	4,260
090 Northridge Regional Medi-Cal District	139	1	1		141
<b>Division I</b>	<b>3,903</b>	<b>9,495</b>	<b>1,146</b>	<b>8,349</b>	<b>19,406</b>
010 Wilshire	475	1,435		1,435	2,763
012 Exposition Park	132	575	193	382	1,349
014 Civic Center	137	563		563	1,474
016 Medi Cal Outreach	2,077				2,077
038 Metro North	192	666	217	449	1,416
060 Rancho Park	315	1,935	193	1,742	3,810
080 Medi-Cal Long Term District	704				704
089 Medi-Cal Mail-In Application Center	24				24
092 Hawthorne Medi-Cal District	1,142				1,142
<b>Division II</b>	<b>5,198</b>	<b>5,174</b>	<b>603</b>	<b>4,571</b>	<b>14,759</b>
005 Belvedere	1,048	1,622	95	1,527	3,001
006 Cudahy	491	998	190	808	1,944
013 Metro Family	366	889	242	647	1,915
015 Metro East Main Office	188	1,882	310	1,572	4,095
017 Florence	352	947	192	755	1,853
040 Norwalk	726	1,070	181	889	2,317
070 Metro Special	590	2,784		2,784	5,410
<b>Division III</b>	<b>3,761</b>	<b>10,192</b>	<b>1,210</b>	<b>8,982</b>	<b>20,535</b>
007 South Special		2,037		2,037	4,590
008 Southwest Special	870	2,812		2,812	5,634
026 Compton	645	1,675	347	1,328	3,180
027 South Central	256	1,391	264	1,127	2,814
031 South Family	524	1,549	304	1,245	2,828
062 Paramount	412	853	169	684	1,690
083 Southwest Family	148	1,190	428	762	2,444
<b>Division IV</b>	<b>2,855</b>	<b>11,507</b>	<b>1,512</b>	<b>9,995</b>	<b>23,180</b>
004 El Monte	1,052	1,113	180	933	2,621
020 San Gabriel Valley	389	1,635	128	1,507	3,401
036 Pomona	816	1,883	229	1,654	3,938
<b>Division V GAIN Regions</b>	<b>2,257</b>	<b>4,631</b>	<b>537</b>	<b>4,094</b>	<b>9,960</b>
880 LEADER Application Development		1		1	1
<b>Eligibility Systems Division</b>		<b>1</b>		<b>1</b>	<b>1</b>
<b>DPSS Total**</b>	<b>17,974</b>	<b>41,000</b>	<b>5,008</b>	<b>35,992</b>	<b>91,287</b>
<b>Department of Health Services</b>	<b>29</b>				<b>29</b>
<b>Department of Children and Family Services</b>	<b>37</b>				<b>37</b>
<b>Grand Total**</b>	<b>18,040</b>	<b>41,000</b>	<b>5,008</b>	<b>35,992</b>	<b>91,353</b>

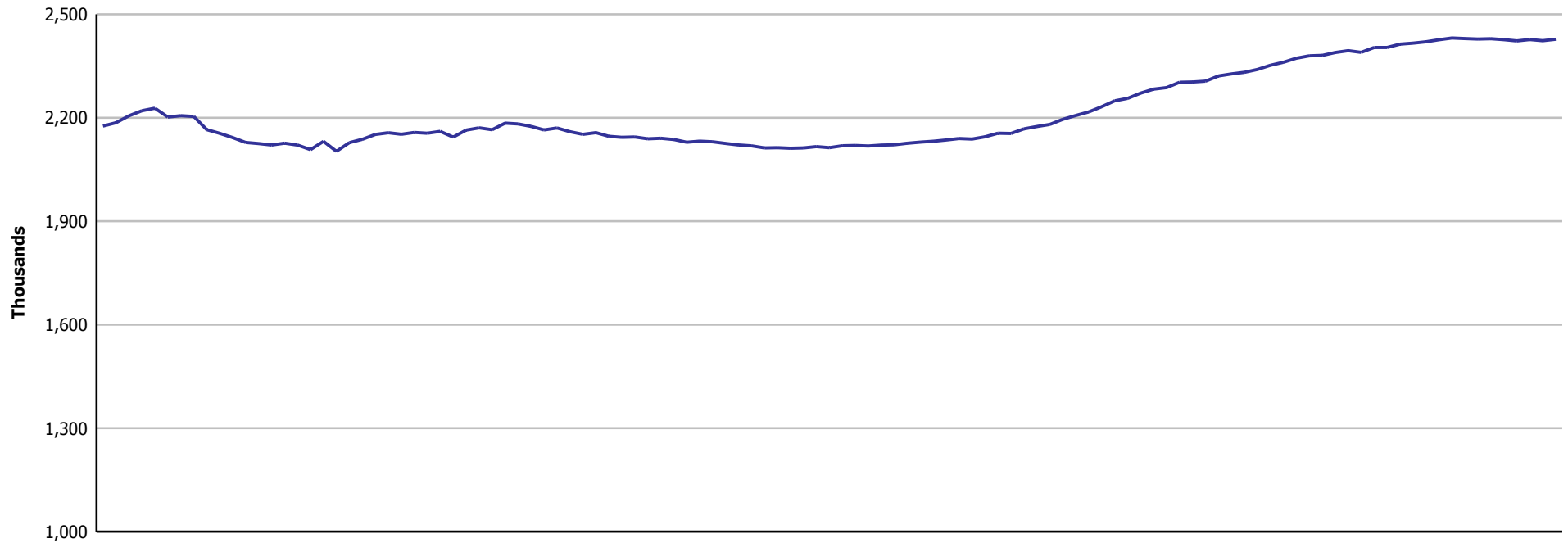
\* Numbers for Main Districts include both Main and Branch offices.

\*\* DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



## Persons Aided - All Aids Combined

### January 2003 to May 2012

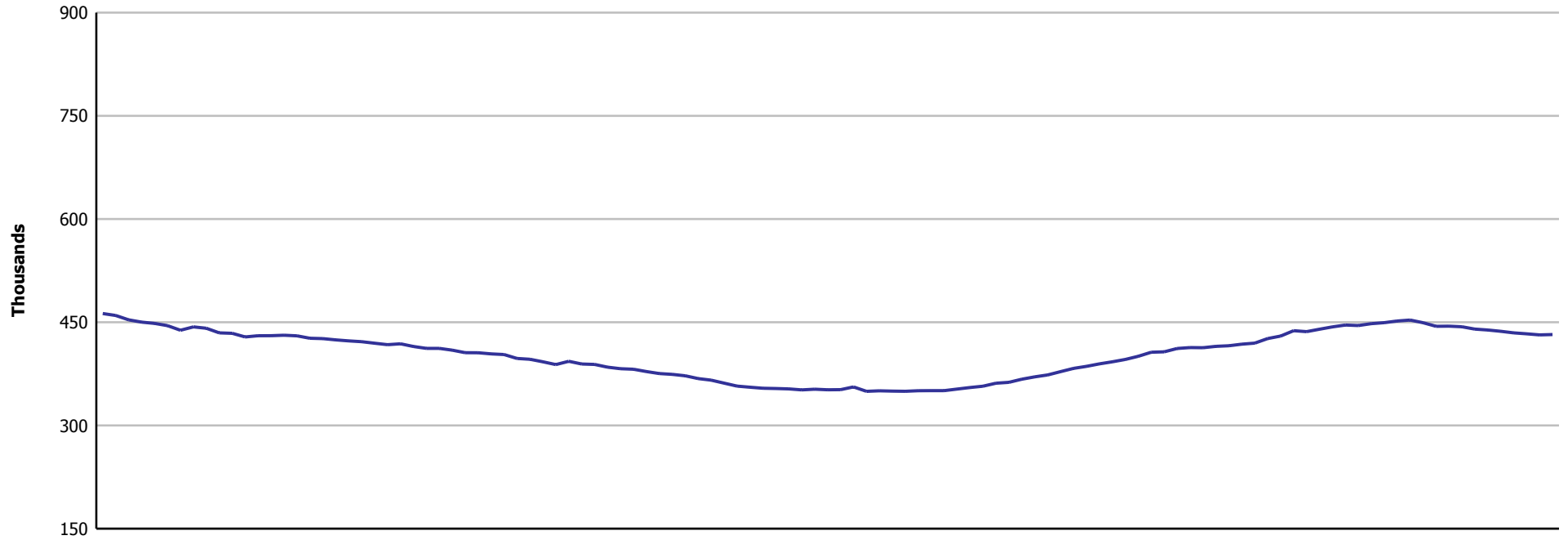


	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501
February	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909
March	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841
April	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481
May	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	2,427,712
June	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	
July	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	
August	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	
September	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	
October	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	
November	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	
December	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	



## Persons Aided - CalWORKs

January 2003 to May 2012

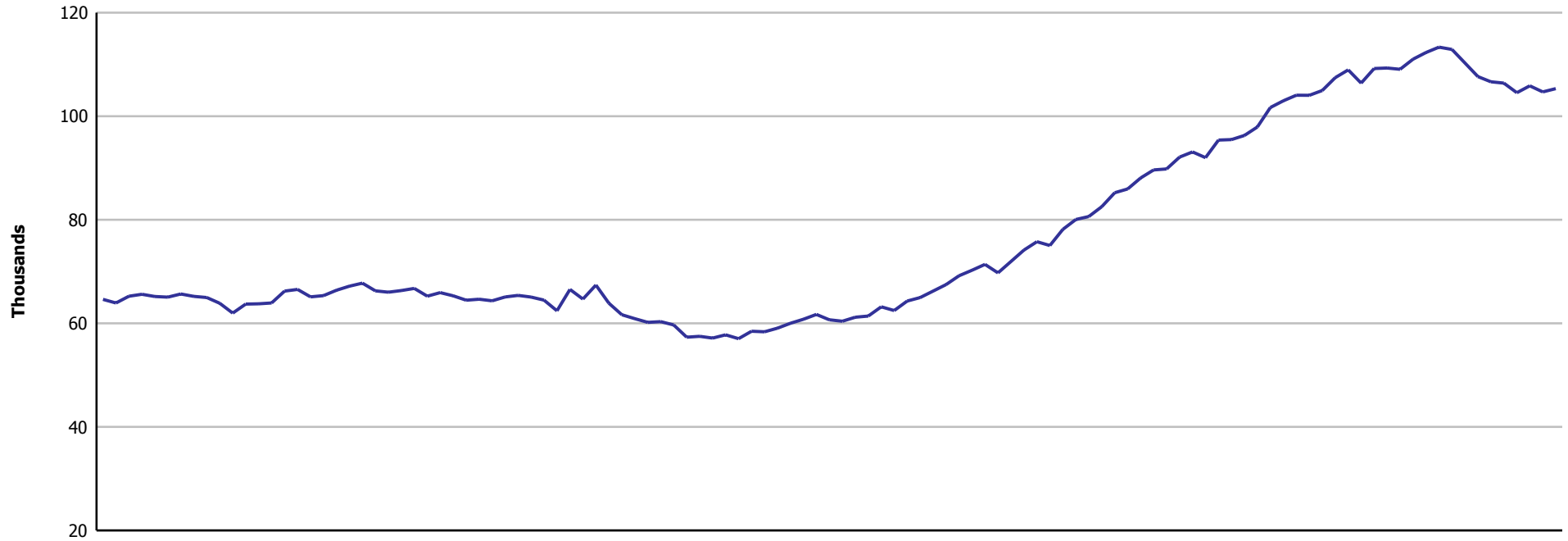


	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	462,610	430,391	414,741	393,222	361,495	350,311	370,631	413,178	445,949	436,846
February	459,815	430,449	411,996	389,308	357,170	349,868	373,398	412,969	445,154	434,536
March	453,464	431,113	411,982	388,639	355,533	349,622	378,222	414,952	447,929	433,157
April	450,140	430,219	409,394	384,683	354,031	350,448	382,959	415,809	449,363	431,619
May	448,322	426,729	405,720	382,422	353,662	350,578	385,883	418,101	451,770	432,123
June	445,039	426,184	405,630	381,675	353,094	350,570	389,509	419,613	453,164	
July	438,361	424,338	403,975	378,299	351,664	352,835	392,490	426,282	449,303	
August	443,245	422,880	403,067	375,389	352,669	355,100	395,902	429,910	444,096	
September	441,248	421,714	397,342	374,190	351,816	357,008	400,534	437,714	444,308	
October	434,549	419,500	396,161	372,159	352,014	361,378	406,371	436,323	443,415	
November	433,899	417,371	392,509	368,084	355,989	362,652	406,992	439,859	440,023	
December	428,578	418,660	388,447	365,841	349,574	367,163	411,842	443,245	438,715	



## Persons Aided - General Relief

January 2003 to May 2012



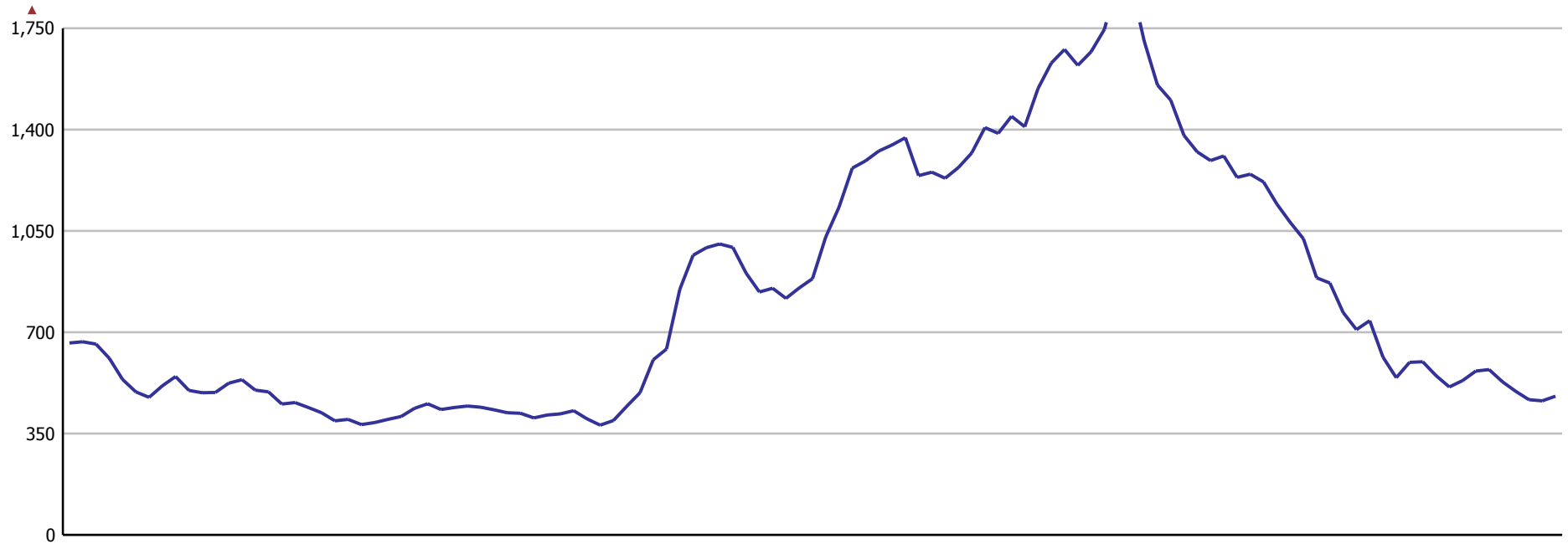
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395
February	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536
March	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869
April	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699
May	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062	105,329
June	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018	
July	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308	
August	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344	
September	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898	
October	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285	
November	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656	
December	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647	

NOTE: Includes refugees on GR.



## Persons Aided - Refugee

January 2003 to May 2012



	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	663	524	399	414	992	1,292	1,410	1,380	768	529
February	667	536	409	418	1,005	1,326	1,542	1,323	709	496
March	659	500	437	429	993	1,347	1,630	1,293	740	467
April	610	494	453	401	904	1,372	1,677	1,309	614	463
May	537	452	433	379	839	1,241	1,622	1,235	543	479
June	494	457	440	395	852	1,253	1,669	1,246	596	
July	475	440	445	444	817	1,232	1,746	1,219	598	
August	515	422	441	491	853	1,269	1,793	1,143	550	
September	547	394	432	605	885	1,319	1,786	1,080	511	
October	499	399	422	642	1,029	1,407	1,706	1,023	533	
November	491	381	420	848	1,132	1,387	1,554	888	566	
December	492	388	404	966	1,267	1,446	1,502	870	571	

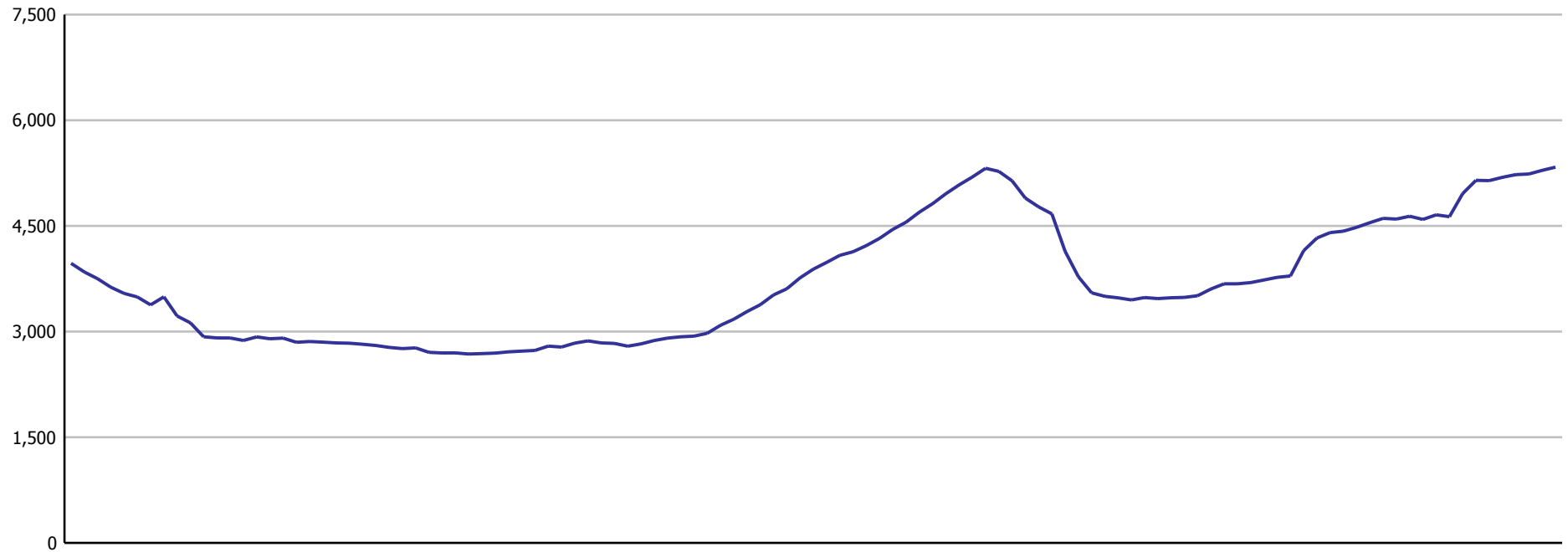
NOTE: 1. Person counts exclude refugees who time-expired from RRP/CalWORKs and RCA programs.





## Persons Aided - CAPI\*

January 2003 to May 2012



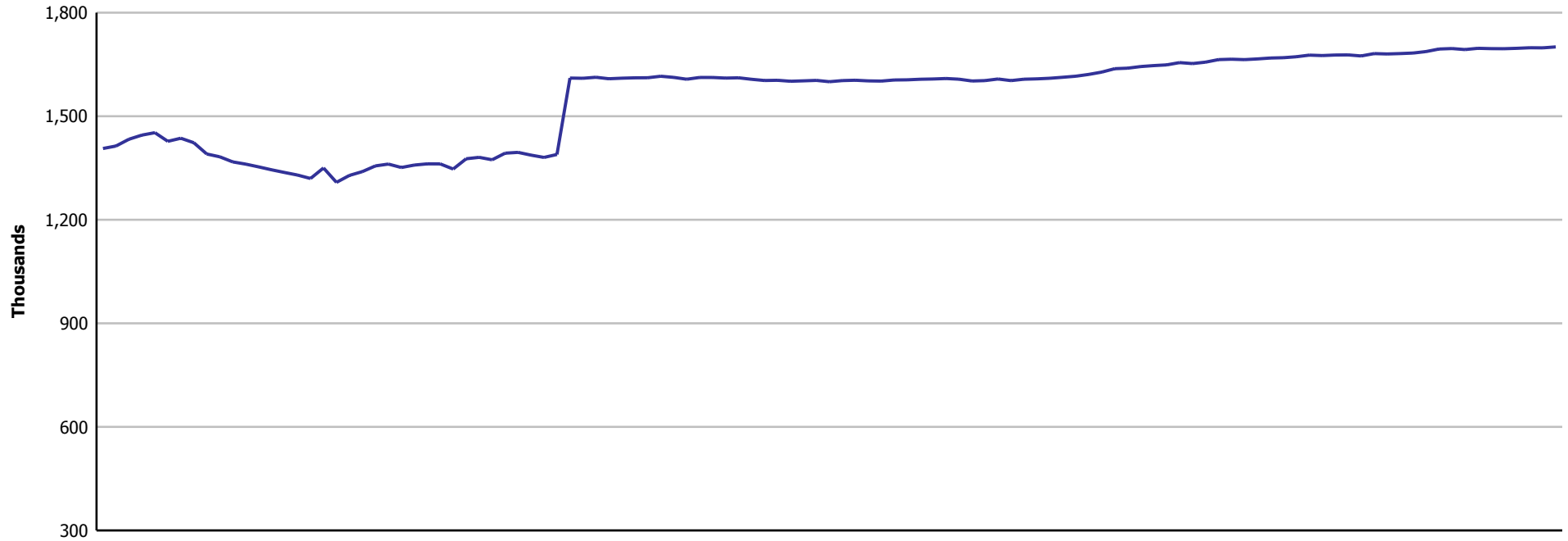
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	3,969	2,909	2,775	2,793	2,976	4,220	4,895	3,485	4,425	5,190
February	3,846	2,874	2,758	2,780	3,089	4,323	4,771	3,509	4,480	5,228
March	3,750	2,924	2,768	2,836	3,175	4,451	4,671	3,604	4,546	5,237
April	3,629	2,898	2,705	2,868	3,284	4,553	4,141	3,678	4,607	5,289
May	3,542	2,907	2,696	2,839	3,381	4,695	3,779	3,678	4,597	5,334
June	3,491	2,848	2,697	2,832	3,520	4,815	3,550	3,695	4,637	
July	3,379	2,859	2,681	2,792	3,607	4,957	3,500	3,732	4,592	
August	3,493	2,850	2,687	2,825	3,763	5,082	3,479	3,770	4,657	
September	3,221	2,839	2,694	2,873	3,886	5,194	3,449	3,789	4,631	
October	3,124	2,835	2,712	2,907	3,981	5,318	3,483	4,149	4,959	
November	2,926	2,820	2,722	2,926	4,082	5,274	3,468	4,328	5,147	
December	2,910	2,802	2,732	2,935	4,133	5,140	3,480	4,405	5,143	

\*Cash Assistance Program for Immigrants



## Persons Aided - Medical Assistance Only

### January 2003 to May 2012



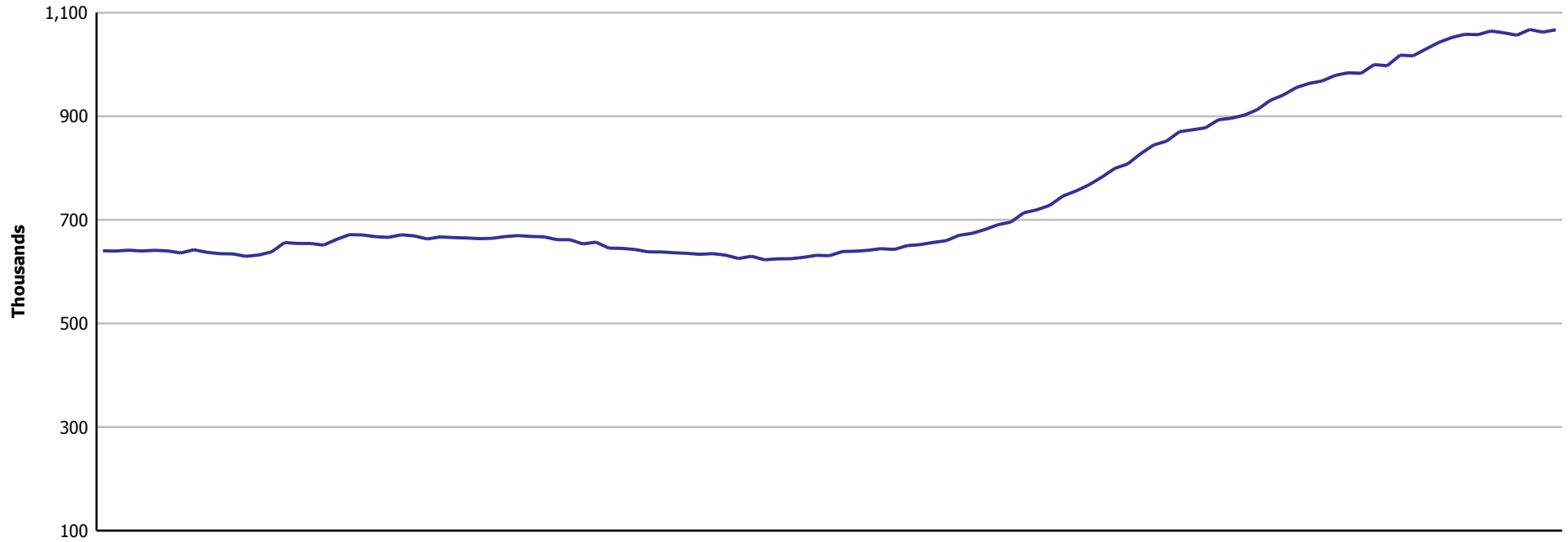
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530
February	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763
March	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376
April	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100
May	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	1,700,809
June	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	
July	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	
August	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	
September	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	
October	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	
November	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	
December	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	

NOTE: Effective January 2006, includes MAO-eligible persons associated with CalWORKs cases.



## Persons Aided - CalFresh

January 2003 to May 2012

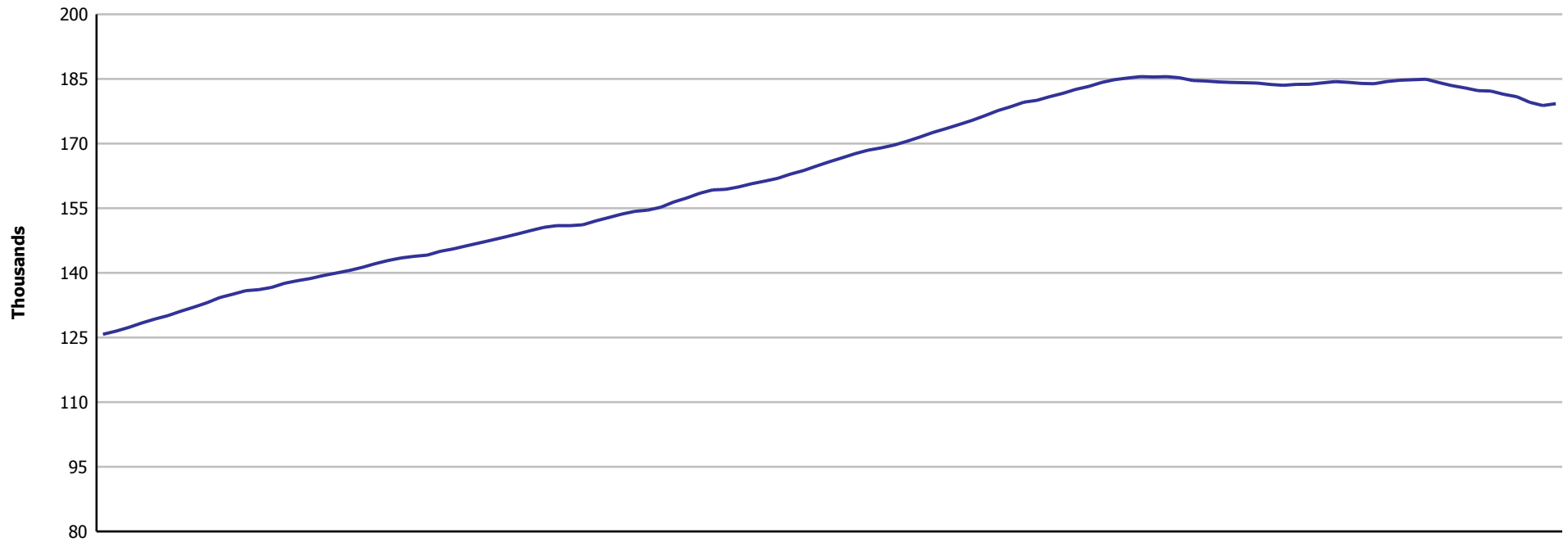


	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099
February	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530
March	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474
April	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493
May	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	1,067,010
June	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	
July	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	
August	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	
September	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	
October	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	
November	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	
December	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	



## Persons Aided - IHSS\*

January 2003 to May 2012



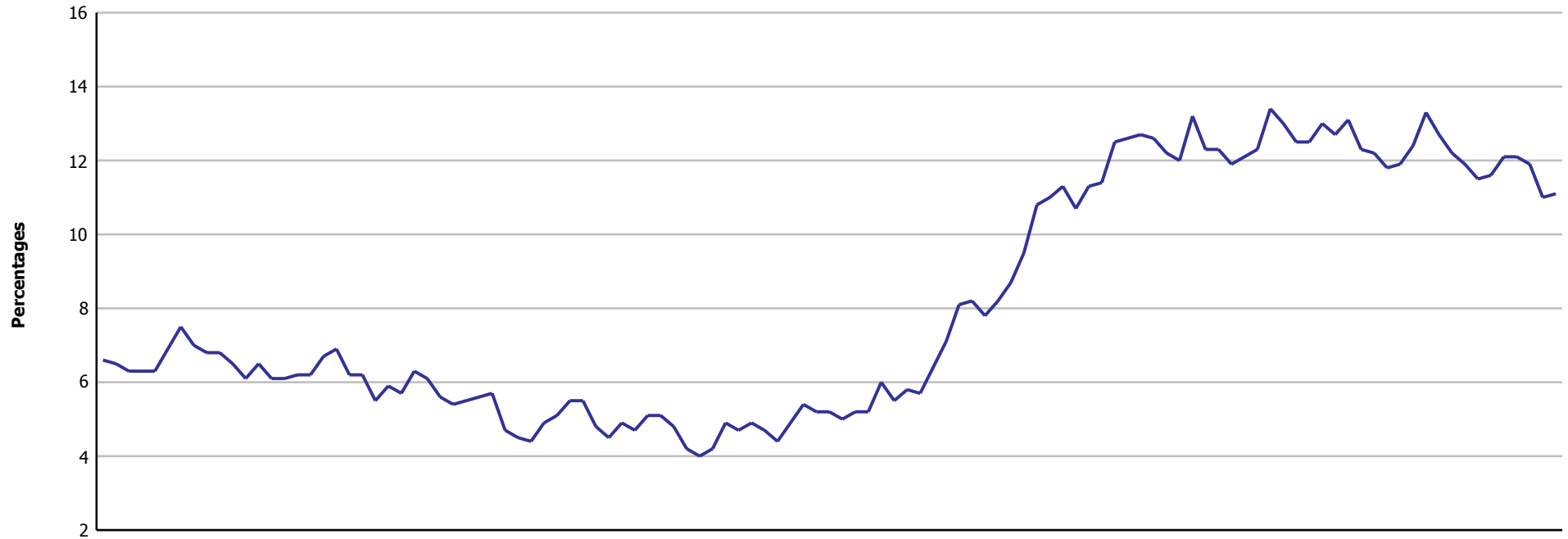
	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431
February	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876
March	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577
April	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827
May	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698	179,258
June	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815	
July	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933	
August	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153	
September	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444	
October	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917	
November	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289	
December	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181	

\*In-Home Supportive Services



## Unemployment Rate - Los Angeles County

January 2003 to May 2012



	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10
February	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10
March	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90
April	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00
May	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90	11.10
June	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40	
July	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30	
August	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70	
September	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20	
October	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	11.90	
November	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	11.50	
December	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	11.60	

NOTE: Data is not seasonally adjusted.

# Glossary

**Department of Public Social Services (DPSS)** administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

**California Work Opportunity and Responsibility to Kids (CalWORKs)** provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

Types of Assistance Units include:

- **Two Parent Families** - include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-of-household.
- **Zero Parent Families** - are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- **All Other Families** - are those that have not been identified as either a two parent or a zero parent family.
- **Safety Net Cases** - are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- **TANF Timed-Out** - are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

**Cash Assistance Program to Immigrants (CAPI)** provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

**The Food Stamp Program** helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

**In-Home Supportive Services (IHSS)** enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

**Medical Assistance Only (MAO)** provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

**Refugee Resettlement Program (RRP)** is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and linguistically appropriate services.